

**STATE OF NORTH CAROLINA  
NORTH CAROLINA DEPARTMENT OF TRANSPORTATION  
PURCHASING DEPARTMENT  
1 SOUTH WILMINGTON STREET, ROOM 334B  
RALEIGH, NC 27601**

**IMPORTANT BID ADDENDUM**

February 19, 2021

**THE CONTRACTOR MUST SIGN THE ADDENDUM SIGNATURE PAGE(S) AND THE ENTIRE ADDENDUM SHOULD BE RETURNED WITH THE RFP PACKAGE. PLEASE RETURN THE ENTIRE ADDENDUM, BUT FAILURE TO RETURN EXECUTED SIGNATURE PAGE OF THE ADDENDUM MAY RESULT IN DISQUALIFICATION OF RFP:**

RFP Number: 54-SM-06-11984166    Service: Custodial Operations and Maint. of Rest Areas  
Addendum Number: 1                    Using Agency: North Carolina Department of Transportation  
Purchaser: Sharon McCalop            Opening Date/Time: March 24, 2021 at 2:00 PM

**INSTRUCTIONS:** Please adhere to the following changes on the RFP referenced above:

Please provide the Monthly Water Use by Month by side reports for the past 24 months. Please provide the total number of gallons used per month per side for the past 24 months starting February 2021.

A:Water usage can fluctuate during the course of a year. This contract will be for the term of one year. The most recent 12-month period of a calendar or fiscal year of usage that was not affected by the pandemic is provided in the proposal. Rest area usage during calendar year 2020 declined due to the pandemic. Those figures are not representative of normal usage for this facility.

Q: What ranking are the Robeson County I-95 rest areas in terms of utilization compared to the other NCDOT Interstate Rest Areas/Welcome Centers? I.e. # 1 Most Utilized, 2nd most, etc.

A:In calendar year 2019 the visitation for this facility ranked #3 in the state.

Page 15/16 Reduced Staffing. The staffing shown under the reduced staffing is not sufficient to perform the work required at these facilities with the utilization shown. Please address this issue as well as what will occur if in fact, any successful bidder is unable to accomplish the desired level of performance with the pre-determined levels of staffing.

A:The staffing levels in the proposal were determined by the Department to be sufficient for the Contractor to provide the desired level of performance. The performance will be determined by the Engineer. Contract noncompliance is specified in the proposal.

Please provide the current staffing levels for the past 2 years per side in number of shifts per day, number of personnel per shift, any seasonal staffing and total number of manhours required by the contract per year for the past 2 years.

A:Staffing and wages for this contract are outlined in the proposal. Bidders should estimate their cost based on the staffing in the proposal, not previous staffing, and bid accordingly.

Please provide the current wage rate for Supervisor and Attendant positions

A: Please submit a public records record at <https://www.ncdot.gov/news/public-records/Pages/public-records-request.aspx>

Please provide the age of this facility. Please provide dates of any and all major upgrades or renovation projects at this facility.

A: The most recent major renovation of the service building was in 1999.

Q: Who is the current contractor and how long have they had contract?

A: Please submit a public records record at <https://www.ncdot.gov/news/public-records/Pages/public-records-request.aspx>

Q: What was the last bid price for the last contract period(annual)?

A: Please submit a public records record at <https://www.ncdot.gov/news/public-records/Pages/public-records-request.aspx>

The following are the questions and answers referenced Request for Proposal for the Custodial Operations and Maintenance of Rest Area

**EXECUTE ADDENDUM:**

BIDDER: \_\_\_\_\_

ADDRESS (CITY & STATE): \_\_\_\_\_

AUTHORIZED SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

NAME and TITLE (Typed): \_\_\_\_\_

1. Check **ONLY** one of the following categories and return one (1) properly executed copy of this addendum and two (2) copies (**all pages**) **prior** to bid opening time and date.

RFQ has already been sent. Changes resulting from this addendum are as follows:

RFQ has already been sent. **NO CHANGES** resulted from this addendum.

RFQ has **NOT** been sent and **ANY CHANGES** resulting from this addendum are included in our bid.